

JobTrack Privacy Policy

Last updated: 13 July 2026

Information we collect

We collect personal information from you, including information about your:

- Name
- Device and diagnostic information
- Job, schedule, and customer data
- Location

Why we collect your personal information

We collect personal information in order to provide and support the JobTrack app's core functionality. This includes authenticating users, and retrieving job, schedule, and customer data to enable field workers to view and manage their assigned work — most of this data is cached locally on the user's device for offline access, though schedule records (including associated job and customer names) are also retained on our servers to support scheduling and dispatch.

Where enabled by a company administrator, the app periodically records a field worker's device location while on shift to support live dispatch — allowing schedulers to see staff locations and assign them to nearby jobs. Only the most recent location is retained; historical location data is not stored.

We also collect device and diagnostic information to send push notifications for job assignments and reminders, and to identify and fix errors.

Who we share your information with

Besides our staff, we share this information with Sentry (error logging and diagnostics) and Expo (push notification delivery), in order to diagnose application errors and deliver job assignment and reminder notifications to users' devices.

Optional information

Providing some information is optional. If you choose not to allow location tracking, schedulers will not be able to see your location for dispatch purposes.

Your rights

You have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, please contact us at support@jobtrack.nz.